Transaction Coordination and RBO

Work with Transaction Coordination to keep the transaction organized while you continue guiding the client. A clear partnership connects client decisions, executed documents, verified dates, file updates, and timely communication. The client should understand the next step and experience one coordinated team.

This guide explains List n Show's division of responsibilities, the RBO transaction record, contract intake, the ten contract-to-close and audit stages, communication, and final file review. It is written for agents, including explanations of TC's work so you know what to provide, verify, and communicate.

How to use this guide

Read the sections in sequence and complete the activities using a notebook or authorized training file. Compare your responses with the suggested answers. Use the readiness plan and worksheets to rehearse a handoff, change notification, milestone review, and final audit.

RBO navigation and field examples follow the supplied training material. Your available screens, required fields, and procedures may differ by role or transaction. Use the current company workflow and approved forms, and ask TC or the broker about unresolved questions. Examples do not determine contractual rights or replace professional advice.

Your route through the guide

1 Understand the agent TC and broker partnership

2 Create and maintain the RBO transaction

3 Prepare contract intake and the handoff

4 Coordinate inspections and inspection negotiations

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7 Communicate clearly with the team and client

8 Complete the final file audit

9 Identify risk and escalate concerns

Your transaction readiness plan

Worksheets and readiness review

The operating habit to build

For each important development, identify what happened, the supporting document, the affected deadline, the responsible person, and the next action. Keep the official file and the team informed; do not assume that sending a message updates every record automatically.

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1 Understand the agent TC and broker partnership

Transaction Coordination, or TC, supports client service through organization. Complete records, proactive reminders, participant coordination, and accurate status information help the team anticipate problems. TC support works best when the agent shares developments promptly and remains engaged with the client.

Know what each role handles

- Agent: client relationship, advice within your role, negotiation, communication, amendments, problem solving, and expectations.
- TC: file organization, deadline tracking, administrative coordination, compliance support, attorney and lender coordination, and closing preparation.
- Broker: oversight, risk management, escalations, policy interpretation, and compliance direction.

These roles complement one another. Neither agent nor TC exists to supervise the other; both serve the client within the company structure. Respect TC's expertise and make your client's decisions, concerns, and negotiated changes visible to the team.

Separate process from advice

TC may coordinate scheduling, request missing documents, report status, and explain administrative steps under company procedures. TC does not take over negotiation, strategy, client counseling, legal advice, or contract interpretation. If a client asks TC whether to accept a repair credit, the decision needs an agent conversation, with broker or specialist guidance when appropriate.

You remain responsible for client communication and document accuracy. Do not assume a handoff means you can stop monitoring developments or responding to concerns. Confirm who is taking each action and raise uncertainty early.

Use one shared official file

RBO is the company's transaction database, compliance file, activity log, deadline tracker, document repository, and commission-management record. Agents, TC, the broker, and appropriate compliance staff should be able to understand what happened, when, who was involved, what documents support it, and what remains open.

Personal email, local folders, texts, and unofficial storage do not replace the official record. Preserve material information in the company system using approved procedures. A useful record supports the team even when the person who had the conversation is unavailable.

Put it into practice

Write the owner of each task: negotiating a credit, tracking the inspection deadline, explaining client options, collecting a missing page, and resolving a contract-interpretation question. Identify any task needing coordination between roles.

Check your understanding

A client wants TC to decide whether an inspection concession is acceptable. What should happen?

Suggested answer: You handle the client counseling and negotiation discussion. TC supports dates and documentation; the broker and appropriate professionals address questions outside your role.

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2 Create and maintain the RBO transaction

Review the RBO dashboard daily for tasks, calendar items, notifications, activities, and transactions requiring attention. Keep stages and details accurate so the overview reflects actual work rather than outdated information.

Follow the transaction creation workflow

The company describes Transactions, then + Add Transaction. Confirm the agent even if the field auto-completes. Verify address, unit, city, state, ZIP code, transaction type, stage, and agent role. Complete required fields and save through the applicable company workflow. Examples of roles or stages do not authorize an agency arrangement or establish legal status.

Complete the side specific information

For listings, enter list price, listing and expiration dates, and listing-side compensation as documented, including percentage, flat fee, or other applicable arrangements. Include Listing Agreement [408], agency records, seller disclosures, and marketing permissions. The company calls for a complete listing file before marketing.

For buyer transactions, record purchase price, offer and acceptance dates, closing, buyer-side compensation, and applicable financing information. Upload Buyer Representation Agreement [503], Purchase & Sale Agreement [507], riders, and amendments. Use the broker-approved setup timing and do not leave required records outside RBO.

Understand the work areas

- Details and contacts: parties, property, price, deposits, dates, attorneys, lender, cooperating agents, inspector, appraiser, and other relevant participants.
- Activities: objective entries describing events, such as an inspection, commitment, amendment, closing change, or significant concern.
- Documents: executed agreements, disclosures, reports, amendments, commitments, closing records, and material supporting information.
- Financials: price, commission, referral and company fees, Document Processing Fees, Risk Management Fees, and other approved charges when applicable.
- Requests: commission invoices, breakdowns, closing or administrative requests, and required supporting documents.

Make status reflect verified progress

Company examples include Active Listing, Pending, Inspection, Mortgage, Clear-To-Close, Closing Scheduled, Closed, and Cancelled. Use actual available company labels and definitions. Enter verified changes promptly; a planned event is not a completed milestone. A financing status alone does not establish that every closing condition is met.

Put it into practice

In an authorized file, locate the stage, next deadline, supporting document, participant contacts, financial entries, and open request. In your notebook, identify one detail to verify and one question about the workflow.

Check your understanding

The agent field auto-completes and the address looks familiar. Can you skip verification?

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Suggested answer: No. Confirm the agent, complete address and unit information, role, type, stage, and required details before saving.

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3 Prepare contract intake and the handoff

Stage 1 is executed contract intake. Prompt, accurate intake gives TC a usable starting point for document review, dates, participants, and coordination. You provide the transaction information and remain responsible for the client relationship.

Provide the executed package

Upload the executed Purchase & Sale Agreement [507], applicable inspection, mortgage, appraisal, occupancy, and other riders or addenda. Include required agency records such as Real Estate Disclosure Notice [501], Buyer Representation Agreement [503], and Dual Agency [504] or Dual Designated Agency [505] when applicable. Not every form applies to every file.

Check required signatures, dates, pages, attachments, and consistent information. Resolve missing or unclear terms through the appropriate company process. TC reviews completeness and identifies deficiencies, but that review does not substitute for your own document check.

Supply participants and verified dates

Include buyer, seller, attorneys, lender, cooperating agent, inspector, and other relevant contacts. Record contract information and applicable deposits, inspection, mortgage, appraisal, closing, and occupancy dates from the supporting documents. If timing or interpretation is uncertain, seek broker direction rather than guessing.

Make the handoff specific

A useful handoff states the property and file, executed documents uploaded, key dates, participant contacts, special circumstances, open items, and who is handling them. Flag unusual financing, contingencies, occupancy arrangements, title concerns, or other issues needing direction.

Example outline: “Property and RBO file; contract and riders uploaded; verified dates entered; contacts complete; missing item and responsible person; special circumstance referred to broker; next client update.” Use confirmed facts and actual dates when applying the outline.

Understand TC intake review

TC checks the applicable agency, listing, contract, disclosure, and amendment records for missing pages, signatures, dates, or information. TC enters or verifies tracked milestones, reviews completeness, and communicates what is missing. Respond promptly and clarify whether an item is still pending or corrected.

Confirm the next actions

Verify what TC needs from you and which tasks remain with participants. Tell the client how the team works and when you will next update them. Do not imply that TC becomes the advisor or negotiator once the file is received.

Put it into practice

Prepare a training handoff with one incomplete item and one uncertain deadline. Identify the correction owner and the broker question. Separate facts you can enter from matters you must first clarify.

Check your understanding

Does an uploaded contract alone guarantee TC has everything needed?

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Suggested answer: No. Verify the complete applicable package, contacts, dates, special circumstances, open items, and prompt notification through the company workflow.

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4 Coordinate inspections and inspection negotiations

Stages 2 and 3 cover the inspection period and inspection negotiations. Keep the process moving with verified dates, prompt communication, appropriate specialist input, and complete documentation. A discussion about repairs is not the same as an executed amendment.

Stage 2 Track the inspection period

TC tracks scheduling, the inspection date, completion, inspection deadlines, and applicable amendment dates. You explain expectations to the client, discuss concerns within your role, and help coordinate the needed decisions. Technical findings belong with inspectors, engineers, contractors, or other qualified professionals.

For this stage, verify that the inspection is scheduled, the deadline is entered accurately, reports are preserved when appropriate, and any necessary amendments and new dates are handled. Do not assume the appointment date and contractual response deadline are the same.

Stage 3 Document negotiated outcomes

You handle counseling, repair or credit negotiations, strategy, and amendment preparation through approved procedures. TC verifies the signed amendment, complete dates, uploaded file, revised deadlines, and communication back to the agent. The broker directs questions about contractual rights, interpretation, or unusual issues.

Possible discussions may involve repairs, credits, price changes, extensions, or termination questions. Do not assume any option is available automatically. Review the applicable agreement and obtain the required professional direction before explaining rights or outcomes.

Check the complete update

- Confirm whether the issue is a concern, a proposal, or an executed agreement.
- Verify the applicable document, required signatures and dates, and affected obligations.
- Upload the agreed documentation and notify TC promptly.
- Coordinate affected deadlines, tasks, activities, status information, and the next client update.

Communicate emerging problems early

Tell TC about inspection completion, outstanding reports, proposed changes, and timing concerns. If a problem is time-sensitive, use the company's appropriate communication channel and preserve the record. Do not let a routine message stand in for needed escalation.

Common company risks include missed dates, missing amendments, verbal agreements, and unclear repair obligations. Explain what remains unresolved and who will act next. TC's administrative support does not replace your responsibility to keep the client informed.

Put it into practice

An inspection report arrives near a deadline and the buyer requests a credit. Outline your client discussion, specialist and broker questions, negotiation, required amendment, TC update, and next action. Mark proposals separately from completed agreements.

Check your understanding

Both agents discuss a repair by phone. Is TC ready to mark the obligation complete?

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Suggested answer: No. Follow the approved documentation and execution process, verify the agreed terms, and update the file and tracked work accordingly.

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5 Monitor financing appraisal and commitment

Stages 4, 5, and 6 concern mortgage processing, appraisal, and mortgage commitment. These workstreams can overlap and do not create a universal timetable. Follow the actual agreement, lender updates, and company process, keeping uncertainties visible.

Stage 4 Mortgage processing

TC monitors application and commitment dates, extension requests, appraisal status, and clear-to-close progress. The buyer provides documents, cooperates with the lender, and meets lender requirements. You explain process and timing within your role, counsel the client, and handle extension discussions or negotiations when needed.

Check whether the application has been submitted, the lender contact is correct, the commitment deadline is recorded, updates are documented, and any executed extension is uploaded. Do not assume an extension because processing continues. Refer legal rights and unclear obligations to the broker or counsel.

Stage 5 Appraisal

TC tracks whether the appraisal is ordered, completed, and received, as well as issues and possible closing changes. You handle the client discussion, expectations, and negotiation. Preserve relevant information and notify the team promptly if timing or value creates a concern.

Review the appraisal status, applicable dates, supporting records, any executed amendment, and whether closing plans need attention. Do not promise an appraisal result, financing approval, or automatic contractual remedy.

Stage 6 Mortgage commitment

TC verifies receipt and upload of the commitment, remaining conditions, and the status of the commitment deadline. You discuss remaining requirements, risk, and timing with the client and coordinate appropriate lender or broker guidance. A commitment with conditions is not identical to documented clear-to-close.

The stage and file should reflect the verified milestone. If the question is whether a particular document satisfies a contractual requirement, obtain appropriate direction rather than treating receipt alone as a legal conclusion.

Use a milestone review

- What has the lender or appropriate participant actually confirmed?
- Which document supports the update, and is it in the file?
- What condition, response, or deadline remains open?
- Who needs an update, decision, or escalation, and by when?

Common risks include weak communication, delayed appraisals, assumed extensions, missing amendments, and missed dates. Keep TC informed while continuing client counseling; administrative monitoring does not guarantee financing.

Put it into practice

The commitment date is approaching but the lender reports an outstanding condition. Identify the confirmed facts, document questions, lender follow-up, broker questions, possible negotiation, and TC update. Do not assume the condition or deadline is resolved.

Check your understanding

Can receipt of a mortgage commitment be treated as proof the transaction is ready to close?

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Suggested answer: No. Review remaining conditions, lender status, contractual questions, and other closing requirements. Track commitment and clear-to-close as distinct milestones.

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6 Coordinate clear to close walkthrough and closing

Stages 7, 8, and 9 move the transaction toward closing. Confirm verified progress and keep client preparation aligned with administrative coordination. A scheduled closing is a plan until the appropriate participants confirm completion.

Stage 7 Clear to close

Clear-to-close, or CTC, generally indicates the lender has approved closing. TC verifies documented CTC, confirmed closing date, attorney information, commission request preparation, and updated closing coordination. You prepare the client for closing, possession, utilities, and the walkthrough.

Check the record, attorney communication, request status, and client update. CTC does not by itself establish that every property, legal, scheduling, or funds requirement is complete. Confirm other remaining items with the appropriate participants.

Stage 8 Final walkthrough

The walkthrough generally occurs shortly before closing to review property condition, agreed repairs, personal property, occupancy, and apparent readiness concerns. It is not a new inspection. You explain purpose, expectations, and client questions; TC may assist with scheduling, documentation, and file updates.

Verify scheduling and client notification, document concerns, notify relevant participants including the attorney when necessary, and involve the broker when appropriate. Do not ignore a condition issue or guarantee its remedy. Keep the file current as the team determines the next steps.

Stage 9 Closing

TC verifies the actual closing date, closing statement, commission request, final documents, and file completeness. You remain available for client questions and support. Coordinate any outstanding issues through the appropriate professionals rather than assuming the calendar entry confirms completion.

After verified closing, update the transaction to Closed, upload required closing documents, complete commission-request work, confirm applicable fees, and review the file through company procedures. Final financial and audit work must still be checked.

Keep financial requests accurate

TC may assist with invoices, commission breakdowns, and supporting documents. Verify purchase price, commission, referral fees, company fees, Risk Management Fees, Document Processing Fees, and other approved charges as applicable. Use the governing records; do not invent amounts or assume every fee applies.

Confirm the next handoff

Closing leads to Stage 10, the final file audit. Identify any remaining document, financial, or activity item and who will complete it. Continue client communication separately from administrative closeout so neither is overlooked.

Put it into practice

Create a closing readiness list with CTC evidence, scheduling, attorney contact, client preparation, walkthrough, commission request, verified closing, and final records. Mark each as confirmed, pending, or needing direction.

Check your understanding

The walkthrough is complete but the closing has not occurred. Should the stage be Closed?

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Suggested answer: No. Record the completed walkthrough and current status accurately. Use Closed after verified completion through the company workflow.

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7 Communicate clearly with the team and client

Clear communication makes coordination usable. Both you and TC should understand what happened, what is needed, when it is needed, who is responsible, and what happens next. Use factual, respectful messages that support action rather than blame.

Know the information that moves in each direction

Notify TC promptly about executed contracts, amendments, inspection developments, mortgage updates, appraisal issues, closing changes, and relevant client concerns. TC notifies you about missing documents, approaching dates, deficiencies, compliance concerns, and administrative issues. Act on the message and communicate the outcome.

Make requests specific

Example from the company: "Inspection Amendment is missing signatures on page two." A useful message adds the transaction, what correction is needed, timing, and the responsible person. Your response should identify the action taken, remaining work, and any obstacle rather than simply acknowledge receipt.

Avoid "you forgot again." Use: "The signed page is still missing. I will obtain the required correction and update you by the agreed time." State only a commitment you can keep and flag urgent timing through the appropriate channel.

Coordinate direct client communication

Company procedures determine whether TC contacts clients and other participants directly. Agree on who handles routine scheduling, documents, reminders, advice, negotiation, and decisions. TC may explain administrative process but should not give strategy advice, interpret contracts, negotiate, or contradict the agent's guidance.

If inconsistent information appears, verify the facts and obtain direction rather than letting the client receive competing answers. You remain the primary advisor within your professional role, with broker or specialist input where needed.

Manage difficult updates calmly

For a delay, financing issue, missing document, inspection concern, or unhappy client, distinguish confirmed facts from uncertainty. Explain the next action and update point. Do not make a reassuring promise about an outcome controlled by another participant.

Regular updates can reduce confusion even when progress is limited. Keep the client informed about what is pending and what you are doing. Preserve material messages and activities in RBO using company procedures.

Put it into practice

Rewrite a vague message such as "The file is a mess and closing might not happen" into a factual update. Include the issue, document or date affected, responsible person, next action, and question needing broker direction.

Check your understanding

TC receives a question about whether the client should accept a proposed extension. Is that routine scheduling?

Suggested answer: No. It involves client advice and possibly negotiation or rights. You handle the counseling, with broker or legal direction as appropriate; TC coordinates the resulting records and dates.

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8 Complete the final file audit

Stage 10 is the post-closing final audit. TC reviews the record, and you help resolve remaining deficiencies and verify information within your responsibilities. A Closed label does not make an incomplete file complete.

Verify the full transaction history

- Agency: applicable notices, representation agreement, and consents are complete.
- Listing: applicable agreement, property disclosures, and authorizations are present.
- Contract: executed purchase agreement, riders, addenda, amendments, and extensions are uploaded and complete.
- Transaction: required inspection, financing, appraisal, and closing records are present as applicable.
- History: significant correspondence and objective activities preserve developments, instructions, and issues.
- Financials: commission records, requests, distribution, referral fees, and applicable company charges are verified.
- Status: actual closing date and Closed stage are correct, and deficiencies are resolved.

Resolve rather than hide open work

If a signature, date, page, document, or financial entry is missing or wrong, identify the corrective action and responsible person. Notify the appropriate team member and follow the approved correction process. Do not alter records to conceal what happened or assume closing eliminated a documentation obligation.

Finish financial closeout accurately

Confirm commission distribution, referral fees, company fees, Risk Management Fees, and Document Processing Fees against the applicable records. TC supports the invoices, breakdowns, and documentation. Escalate discrepancies rather than marking an entry final solely because a request was submitted.

Preserve the permanent company record

The company directs record retention according to company policy, Connecticut law, and regulatory requirements. It does not specify a numeric retention period. Follow company instructions for retention, access, and correction; do not invent a duration or replace the official record with personal storage.

The goal is a complete, organized, accessible file with no unresolved closeout work beyond required retention. Keep client follow-up in the appropriate CRM plan while preserving the completed transaction record.

Use the audit to improve the next file

Notice recurring missing items, confusing dates, or delayed updates. Adjust your intake and review habits so the same problem is less likely next time. Ask TC for practical feedback and the broker for direction on policy or risk questions.

Put it into practice

Run a training audit and identify any missing execution detail, unpreserved correspondence, unresolved fee, inaccurate stage, or incomplete activity. Assign each issue an owner, next action, and review date.

Check your understanding

The commission request was sent before closing. Does that prove final commission records are accurate?

Suggested answer: No. Verify the final records, distribution, applicable fees, and supporting documents through the company closeout process.

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9 Identify risk and escalate concerns

Compliance review begins at intake and continues through the final audit. Look for missing information, misunderstood expectations, approaching deadlines, incomplete agreements, and unexplained changes while there is still time to act.

Treat deficiency notices as corrective work

TC notices should identify what is missing, why it matters, the required correction, and when it is needed. The company describes these notices as preventative support rather than disciplinary messages. Respond promptly and identify obstacles so an approaching deadline does not remain invisible.

Common gaps include agency forms 501, 503, 504, and 505 when applicable; listing forms 408, 403, 405, and 407; purchase agreement 507; riders, amendments, extensions, signatures, dates, and closing documents. Use the transaction's actual company checklist rather than assume every listed form is universal.

Protect the integrity of the file

Use objective, accurate activity entries. Preserve significant lender updates, attorney correspondence, inspection negotiations, amendments, and material text messages. Avoid emotional commentary, assumptions, criticism, and unsupported conclusions. Clearly distinguish a requested action from a completed event.

Apply the company guidance on suspicious wire requests

The manual warns about impersonation, false emails, and altered or last-minute wiring instructions. Verify instructions independently; do not assume an email is authentic. If a request is unusual, stop, verify through the appropriate company process, and notify the agent and broker. An agent receiving the concern should involve the broker promptly.

Escalate to the right person

Administrative issues, missing documents, dates, closing changes, and client concerns require prompt agent attention and coordination with TC. Legal or ethical concerns, suspected fraud, threatened litigation, consumer complaints, and unusual circumstances require prompt broker notice. Do not wait for routine review when the issue is serious or time-sensitive.

TC should avoid legal advice, contract interpretation, strategy recommendations, and negotiating disputes. Your own advice also remains within your professional role. The broker provides direction, with qualified legal or technical professionals involved where needed.

Make the escalation factual

Identify the transaction, concern, verified facts, uncertainty, timing, supporting records, actions already taken, and direction needed. Preserve records and explain which immediate coordination tasks remain open. Do not substitute a promised outcome for an unresolved question.

Put it into practice

A lender update conflicts with the recorded date and the client forwards changed wiring instructions. Separate the administrative discrepancy from the possible fraud concern. Identify who needs notice, what to verify, and what to preserve.

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Check your understanding

Should a serious concern wait until you can provide a complete solution?

Suggested answer: No. Notify the broker promptly with the facts and uncertainty you have. Continue appropriate coordination and preserve the relevant record while obtaining direction.

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Your transaction readiness plan

Use this practice sequence before relying on the workflow independently. It is a learning plan, not permission to delay a live file, client update, document correction, or deadline obligation.

Step 1 Learn the roles and the system

Locate the dashboard, transactions, details, contacts, documents, activities, financials, and requests using an authorized account. Explain the agent, TC, and broker responsibilities and identify whom to ask about screens, fields, or procedures that differ from the guide.

Ready when: you can find the official record and distinguish administrative coordination from client advice and negotiation.

Step 2 Practice intake

Use a training executed contract package. Check pages, signatures, dates, participants, price, applicable fees, and supporting records. Prepare the RBO update outline and a handoff with open items, verified dates, and broker questions.

Ready when: TC could identify the next milestone and what still needs attention without reconstructing the transaction from scattered messages.

Step 3 Rehearse the ten stages

Work through intake, inspections, inspection negotiations, mortgage processing, appraisal, commitment, clear-to-close, walkthrough, closing, and final audit. Identify the evidence, dates, next action, role, client update, and escalation question at each stage.

Ready when: you can explain why one completed milestone does not automatically satisfy all remaining obligations.

Step 4 Practice a change and a deficiency

Draft an inspection amendment notification, a revised closing-date update, and a response to a missing-signature notice. Identify what is proposed, what is executed, which records change, and who needs notice. Do not enter hypothetical data in a live file.

Ready when: your messages state the fact, action, owner, timing, and remaining uncertainty clearly.

Step 5 Review closing and audit

Prepare closing and post-closing checklists, including verified status, documents, commission records, fees, correspondence, activities, deficiencies, and retention. Practice escalating a suspected fraud or legal concern using the company process.

Ready when: you can distinguish client support, administrative closeout, financial verification, and risk escalation.

Confirm before using on a live transaction

Review current RBO procedures, transaction setup timing, required forms, available TC support, communication channels, financial-request requirements, and broker escalation contacts. Resolve differences or uncertainties through company support rather than inventing a rule.

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Transaction Coordination and RBO

Worksheets and readiness review

Use these prompts alongside company checklists and the official RBO file. Preserve required documents and meaningful updates in the appropriate company system.

Intake and handoff record

Property transaction side and agent: _____

Executed package and applicable agency records: _____

Participants and contact information verified: _____

Key dates and supporting provisions verified: _____

Financial entries and applicable fees checked: _____

Open item responsible person next action and timing: _____

TC notified broker questions and next client update: _____

Milestone review

Current verified stage and supporting record: _____

Next deadline and person responsible: _____

Client decision or specialist input needed: _____

Change documented and related records updated: _____

Team notification and next review date: _____

Readiness scenarios

1. TC flags a missing signature shortly before a deadline.
Identify the required correction, responsible person, timing, and any obstacle. Act promptly, preserve the corrected record, and communicate the result.

2. The client asks TC to negotiate an inspection credit.
You handle counseling and negotiation. TC supports documentation, tracked dates, and organization; obtain broker or specialist direction as needed.

3. A commitment arrives with unresolved conditions.
Record receipt accurately, review remaining work with the lender and appropriate team members, and do not assume clear-to-close or all contractual requirements are satisfied.

4. Closing is confirmed but the file lacks final documents.
Record the actual status and identify the missing closeout work. Resolve deficiencies and complete the final audit and financial verification.

Your next commitment

One handoff or communication skill I will practice: _____
One company procedure I will confirm: _____
My next file and milestone review: _____

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